

Video Call: Waiting Area Dashboard

Clinic name
Organisation name

HDA TEST CLINIC 2
HDA Test Organisation

WAITING AREA 1

DATA COLLECTIONS

MEETING ROOMS

Team Meeting Enter

Search for a room

Open/close left panel

HDA Test Clinic 2

View participants and call activity

All Callers

Status	Caller	Participants	Telephone	Actions	Notify
Waiting (01:12)	Mary Johnson	1	0205580428	JOIN CALL Transfer	Notify
On Hold (01:00)	Sean Thompson	1	0410745348	JOIN CALL Transfer	Notify
Being seen (00:40)	Tom Jones	2	0424074074	JOIN CALL	Notify

Transfer Tom Jones

-- Select a transfer location --
(demo) Acme Clinical service
HDA Clinic Test 3
HDA Test Clinic 1

Notify waiting caller

Dr Stephens
TEAM MEMBER

Clinic Settings

TEST CALL

Waiting Area Alerts

Waiting Area Hours

Waiting Area URL

Support

Telehealth Manager
Jude Cobb
+61 438 240 074
johughes16@hotmail.com

Staff Support Contact (Organisation)
Tom Jones
+61 412 345 123
t.jones@test.com

Microphone and Camera

View and edit your profile

Make a test call

Set Waiting Area alerts

View Waiting Area hours

Feedback

Click on Participants to view information about the participant names including:

- camera
- microphone
- browser, and
- bandwidth information
- for all participants in the call

Participants

Only currently active participants are displayed

Sam Georgy (You)
Host

Test Patient
Guest

Event log

Time	Type	Sender	Content
23/09/2019, 13:41:42	Joined	System	Name: Tom Jones Phone: 0424074074 Terms: ✓
23/09/2019, 13:41:56	Answered	System	Provider: Jude Cobb
23/09/2019, 13:41:59	Participant Connected	System	Name: Jude Cobb
23/09/2019, 13:42:03	Participant Connected	System	Name: Tom Jones