

## NSW Crisis Support Services

Last updated: 12/05/2020

## HOUSING &amp; HOMELESSNESS

Institution	Phone	Website	Description of Service
Bravery Trust	1800 272 837	<a href="https://braverytrust.org.au/">https://braverytrust.org.au/</a>	Offers financial support, financial counselling, food vouchers We engage with each applicant to learn about their unique situation and requirements, ensuring they feel respected and supported. We know that your situation is urgent, and our focus is assisting you and your family promptly. If you are in crisis, we can provide emergency financial relief for essentials such as food, rent, bills, education, clothing and transport <b>Eligibility:</b> Serving ADF member, ex-serving ADF member, serious illness or injury as a result of service, in financial hardship
RSL Defencecare	02 8088 0388	<a href="http://www.rsldefencecare.org.au">www.rsldefencecare.org.au</a>	Located in Sydney. Assistance with Department of Veterans' Affairs claims, Advocacy at the Veterans' Review Board, Financial assistance, Housing assistance, Bereavement services, Counselling, Community support, Veteran Sport Australia Disaster assistance. We work with Australian veterans and their families, to provide a holistic and client-focused service, addressing their unique issues and concerns. RSL DefenceCare helps Australian veterans and their families in times of illness, injury and crisis. Anyone across Australia is welcome to contact us and we will help if we can. They have a specified Housing Officer that links veterans to long term solutions through FACS - NSW various housing programs. <b>Eligibility:</b> Veterans and their families seeking help with claims, advocacy and well-being.
Homes for Heroes	02 8978 4371 Emergency: 0425 315 794 0408 928 432	<a href="https://rslifecare.org.au/homes-for-heroes/">https://rslifecare.org.au/homes-for-heroes/</a>	Short and long-term accommodation at four locations in NSW (Narrabeen, Toukley, Galston & Lismore) for individuals who are engaged in the program and work towards their rehabilitation goals. Provides housing services to former members of the Australian Defence Force (ADF) and their families, and veterans of coalition countries and their families, who are at risk of homelessness, or are homeless. Rehabilitation and support to meet whole-of-person needs. Referral to service providers. <b>Eligibility:</b> Homes for Heroes is NSW based, but will provide what assistance they can to those in need anywhere in Australia
Vietnam Veterans Association of Australia NSW Branch Inc	02 9833 4700 or 4711 0400 135 710	<a href="https://www.vvaansw.org.au/">https://www.vvaansw.org.au/</a>	Financial and crisis assistance. Assistance with DVA entitlements Transition to civilian life <b>Eligibility:</b> Whilst based in NSW, any former ADF member and his/her family are welcome to contact and we will help if we are able.
Albury RSL Sub Branch	02 6021 1341	<a href="http://www.alburysl.org.au/">http://www.alburysl.org.au/</a>	Provide limited emergency accommodation support
Link2home	1800 152 152	<a href="http://www.housing.nsw.gov.au/help-with-housing/specialist-homelessness-services/find-a-service/link2home">http://www.housing.nsw.gov.au/help-with-housing/specialist-homelessness-services/find-a-service/link2home</a>	Provides information, conducts assessments, as well as makes referrals to homelessness services across NSW Crisis accommodation for 2 nights available 27/7 <b>Eligibility:</b> The service is for people who are homeless or who are worried they will become homeless, as well as for advocates acting on a person's behalf.
Yes Unlimited	02 6058 6200 1800 885 355	<a href="http://yesunlimited.com.au/our-services/accomodation-homelessness/">http://yesunlimited.com.au/our-services/accomodation-homelessness/</a>	Yes Unlimited is the lead agent for all Specialist Homelessness Services in the Southern Murrumbidgee area and in partnership with Homes Out West, Vinnie's Services (Quamby House and Deniliquin) and VERTO Tenants Advice provide a range of services that support people who are experiencing homelessness or at risk of homelessness. When we talk about homelessness or risk of homelessness, we are not just talking about people who are sleeping on the streets. This might include people who are couch surfing from place to place, not feeling safe at home, experiencing family and domestic violence, facing eviction or just getting behind in your rent.
Salvation Army - Griffith Crisis & Transitional Accommodation	02 6964 3388	<a href="https://www.salvationarmy.org.au/locations/new-south-wales/agt/griffith-crisis-transitional-accomodation/">https://www.salvationarmy.org.au/locations/new-south-wales/agt/griffith-crisis-transitional-accomodation/</a>	The Salvation Army provides crisis accommodation and support services to vulnerable Youth; single adults, (both male and female) and women with accompanying children across ACT, NSW and QLD. We endeavour to display Christian values of compassion and integrity in our dealings and to welcome and support all who seek our assistance without discrimination. Our qualified staff work with individuals and families to alleviate the underlying causes which led to their homelessness in the first place and endeavour to journey with them to find long term solutions - Short term support, long term Hope.
Salvation Army - Inner City Homelessness Services	02 9212 1065	<a href="https://www.salvationarmy.org.au/locations/new-south-wales/eics/inner-city-homelessness-services/">https://www.salvationarmy.org.au/locations/new-south-wales/eics/inner-city-homelessness-services/</a>	
FAMILY & DOMESTIC VIOLENCE SERVICES			
Institution	Phone	Website	Description of Service
NSW Domestic Violence Line	1800 656 4630800 671 442 (TTY)	<a href="http://www.domesticviolence.nsw.gov.au/">http://www.domesticviolence.nsw.gov.au/</a>	Provides 24/7 telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.
Men's Referral Service	1300 766 491	<a href="https://www.ntv.org.au/about-us/contact-us/">https://www.ntv.org.au/about-us/contact-us/</a>	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour.

NSW Rape Crisis Centre	1800 424 017	<a href="http://www.rape-dvservices.org.au/">http://www.rape-dvservices.org.au/</a>	Provides 24/7 telephone and online crisis counselling for anyone who has experienced or is at risk of sexual assault.
Interrelate Family Centres	1300 473 528	<a href="http://www.interrelate.org.au/locations/">http://www.interrelate.org.au/locations/</a>	Locations at: Bella Vista, Dubbo, Orange, Gosford, Toronto, Tuggerah, Newcastle, Port Macquarie, Taree, Lismore, Caringbah, Coffs Harbour Provides family support, including support for multicultural families. Interrelate has 10 major regional locations across NSW and 26 outreach locations in the broader community.
Women's Domestic Violence Court Advocacy Service NSW Inc.	1800 938 227	<a href="http://www.wdvcasnw.org.au/">http://www.wdvcasnw.org.au/</a>	Find a range of local support services including accommodation, counselling, financial support, court support, legal advice and referrals to government and non-government organisations.
Child Protection Helpline	132 111	<a href="http://www.community.nsw.gov.au/preventing-child-abuse-and-neglect/reporting-suspected-abuse-or-neglect">http://www.community.nsw.gov.au/preventing-child-abuse-and-neglect/reporting-suspected-abuse-or-neglect</a>	You can contact the NSW government Community Services Hotline to report suspected child abuse or neglect.
Staying Home Leaving Violence	1800 656 463	<a href="https://www.facs.nsw.gov.au/domestic-violence/services-and-support/programs/staying-home-leaving-violence">https://www.facs.nsw.gov.au/domestic-violence/services-and-support/programs/staying-home-leaving-violence</a>	The Staying Home Leaving Violence program works in cooperation with NSW Police to remove the perpetrator (the violent partner) from the family home so that you and your children can stay safely where you are. It provides a range of support, such as safety planning, improving home security, help in managing finances, support for children, and helping you with the complicated legal process.
Legal Aid NSW	1300 888 529	<a href="http://www.legalaid.nsw.gov.au/">http://www.legalaid.nsw.gov.au/</a>	Find information and get access to free face-to-face legal advice.
The Law Society of New South Wales	02 9926 0333	<a href="http://www.lawsociety.com.au/">http://www.lawsociety.com.au/</a>	The Law Society of NSW can help you locate legal assistance & advice in your local area.