

NT Crisis Support Services

Last updated: 12/05/2020

HOUSING & HOMELESSNESS

Institution	Phone	Website	Description of Service
Bravery Trust	1800 272 837	https://braverytrust.org.au/	Offers financial support, financial counselling, food vouchers We engage with each applicant to learn about their unique situation and requirements, ensuring they feel respected and supported. We know that your situation is urgent, and our focus is assisting you and your family promptly. If you are in crisis, we can provide emergency financial relief for essentials such as food, rent, bills, education, clothing and transport Eligibility: Serving ADF member, ex-serving ADF member, serious illness or injury as a result of service, in financial hardship
Vietnam Veterans Association of Australia NT Branch Inc		www.vvaa.org.au/	Provides short term crisis accommodation at Coral House. Coral House has shared amenities, including kitchen, lounge with TV and computer and occupants have their own fridge. Eligibility: Veterans and other homeless men
Defence Force Welfare Association (DFWA)	07 3233 4480	https://dfwa.org.au/branches/qld	NT members are administered by the QLD Branch, or alternatively members can join any Branch of their choice.
Veterans Australia NT	0414 511 952	https://www.veteransaustralian.org.au/	We are a non for profit organisation representing the veteran community of the Northern Territory Eligibility: Men, Women and advocacy
Billeroy House (Darwin RSL)	(08) 8942 0382	billeroyhouse@rsldarwin.org.au	Billeroy House is a refuge for all veterans, serving/no longer serving members of ADF, NT/Federal Police and other First Responders of the NT, and their families
Shelter Me (Shelter NT)	(08) 89854389	https://www.shelterme.org.au/ ; https://ntshelter.org.au/	The Shelter Me website contains up to date information about accommodation and services throughout the NT, including crisis, transitional, short term, low cost and support accommodation. It also provides details on other support services such as emergency relief funds, legal help, alcohol and other drugs, mental health services, food and meals and much more.
Alice Springs Men's Hostel	08 8952 1434	https://www.salvationarmy.org.au/alice-springs-mens-hostel/	Services provided: Accommodation, meals and support to homeless men Counselling Referrals to appropriate services for assistance Support to clients living in the community We have 21 beds for young men over age 18, catering in particular for those with mental health issues. The accommodation is meant to be short-term so we endeavour to help them to find more stable accommodation if they wish to remain in Alice Springs. We provide 3 meals a day and provide support through referrals to employment agencies, medical treatment, counselling and the Positive Lifestyle course where it is appropriate. Most of the accommodation is single room with shared bathroom facilities. We also have some single rooms with ensuites.
Darwin Corps & Community Centre	08 8945 1947	https://www.salvationarmy.org.au/darwin/	Emergency Relief Monday, Tuesday, Thursday and Friday If you find yourself in difficult circumstances, you can access short-term financial assistance in the form of food parcels and vouchers.
Red Shield Hostel	08 8981 5994	https://www.salvationarmy.org.au/hostel-darwin/	The Red Shield Hostel provides short to 6 month accommodation for singles over 18 who are at risk of homelessness. Residents have access to our Street 2 Home, Door Ways and Positive Lifestyle programs all designed to assist people back into mainstream society and out of poverty.
Sunrise Centre - Homeless Men's Programme	08 8997 1000	https://www.salvationarmy.org.au/sunrise-centre/	Services Available Accommodation for singles 18 years or over Referrals can be made by self or any agency A caseworker is available for support and practical assistance. The case worker can help with referrals and contact with other organisations As we are a temporary accommodation provider, the maximum stay is for 3 months We can make referrals to assist you in finding more permanent accommodation

Toward Independence - Alice Springs	08 8951 0200	https://www.salvationarmy.org.au/towards-independence-alice-springs/	<p>We provide confidential, transitional housing and outreach support program that can assist families to move from a crisis situation to living independently in their community</p> <p>Families are referred from other Salvation Army services and various community organizations</p> <p>Eligibility is determined through meeting with families and discussing their situation</p> <p>How do we assist?</p> <p>Offer transitional housing</p> <p>Provide ongoing regular outreach support</p> <p>Assist families with their physical and material needs</p> <p>Assist in the development of a support plan</p> <p>Provide referrals to other services (eg. Children's services, counselling, legal services)</p> <p>Help to secure permanent housing</p> <p>Talk to other services on your behalf</p> <p>Provide guidance to appropriate life skills (eg. Parenting, budgeting, cooking etc)</p> <p>Access to support networks, home visits, recreational activities and social events</p>
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FAMILY & DOMESTIC VIOLENCE SERVICES

Institution	Phone	Website	Description of Service
Men's Referral Service	1300 766 491	http://www.ntv.org.au/get-help	<p>This service from No to Violence offers assistance, information and counselling to help men who use family violence.</p> <p>Eligibility: For anyone who would like help with male behavioural and relationship concerns</p>
Catherine Booth House	08 8981 5928	https://ntcoss.org.au/directory/listing/the-salvation-army-catherine-booth-house	Located in Darwin, provides safe crisis accommodation for women aged 18 years and over, who are experiencing domestic violence or homelessness.
Domestic Violence Crisis Line	1800 019 116	N/A	Provides 24/7 telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.
Sexual Assault Referral Centre	Darwin 08 8922 6472 Katherine 08 8973 8524 Tennant Creek 08 8962 4361 Alice Springs 08 8955 4500	http://www.health.nt.gov.au/sexual_assault_services/	Provides a range of services including counselling to both adults and children who may have experienced (recently or many years ago) any form of sexual assault. Sexual assault can range from verbal harassment; unwanted touching or exhibitionism, to a violent attack.
Northern Territory Legal Aid Commission	1800 019 343	http://www.ntlac.nt.gov.au/	Find information and get access to free face-to-face legal advice.
Law Society of Northern Territory	08 8981 5104	http://www.lawsocietynt.asn.au/	The Law Society of NSW can help you locate Legal Assistance & advice in your local area.
Dawn House (Domestic Family Violence Counsellor)	08 8945 1388	http://www.dawnhouse.org.au/our-services	Located in Darwin, provides shelter, counselling and education services.
Domestic Violence Legal Service (DVLS)	08 8999 7977	http://www.dvls.nt.gov.au/	A free service for people who have experienced or are at risk of domestic and family violence in the Greater Darwin Region. Services include legal advice and assistance, duty lawyer service, information and referrals for men and women.
East Arnhem Domestic and Family Violence Counsellor	08 8987 0403	N/A	Provides counselling on domestic and family violence in the East Arnhem area.
Katherine Domestic and Family Violence Counsellor	08 8971 0777	N/A	Provides counselling on domestic and family violence in the Katherine area.
Tennant Creek Women's Domestic Violence Counsellor	08 8962 3123	N/A	Provides counselling on domestic and family violence in the Tennant Creek area.
Northern Australian Aboriginal Family Violence Legal Service	Alice Springs 1800 041 998 Katherine 1800 184 868	http://www.naafis.com.au/	Provides legal advice to Indigenous women, children and youth about domestic or family violence.
NT Police Family Violence Unit	08 8999 0865	N/A	Provides 24/7 support for women experiencing domestic and family violence
NT Legal Aid Commission	1800 019 343	https://www.legalaid.nt.gov.au/	Get access to free legal information, find out how to apply for legal aid and get a lawyer to represent you.
Catholic Care NT - Safe House	Naiyu 08 8979 2876 Tiwi Islands 08 8978 3921	https://www.catholicarent.org.au/service-category/family-and-domestic-violence/	A 24 hour service providing an immediate safe place and counselling for individuals and families experiencing domestic and family violence.

Central Australian Aboriginal Family Legal Unit	Alice Springs & Central Aust 08 8953 6355 Tennant Creek 08 8962 2100	https://www.caafu.com.au/	Provides culturally appropriate legal advice to Indigenous and Torres Strait Islander people about domestic or family violence and sexual assault.
Central Australian Women's Legal Service (CAWLS)	1800 684 055	https://cawls.org.au/	Located in Alice Springs/Central Australia and Tennant Creek, CAWLS provides legal advice to women on domestic violence.
Crisis Accommodation Gove	08 8987 1166	https://ntcoss.org.au/directory/listing/crisis-accommodation-gove-inc	Located in Nhulunbuy, East Arnhem, this service provides support, accommodation and education to women and children at risk of or experiencing domestic or family violence.
Darwin Aboriginal and Islander Women's Shelter	08 8971 2758	https://ntcoss.org.au/directory/listing/darwin-aboriginal-islander-womens-shelter	Located in Darwin, this service provides counselling, crisis accommodation and information to women experiencing domestic of family violence.
Katherine Women's Crisis Centre	08 8971 2758	https://ntcoss.org.au/directory/listing/katherine-womens-crisis-centre	Provides short-term crisis accommodation for women and children experiencing domestic violence in Katherine.
Katherine Women's Information and Legal Service (KWILS)	1800 620 108	https://www.kwils.com.au/	Provides free legal services to women in the Katherine Region who have experienced domestic or family violence.
Ruby Gaea	08 8945 0155	http://www.rubygaea.net.au/	Provides free and confidential counselling and post-initial trauma support for women who have been affected by sexual violence. Medical and legal support is provided.
Tangentyere Council	08 8951 4222	https://www.tangentyere.org.au/	Supports individuals and families in the Central Australia and wider community with a range of services including housing services, family and youth services and financial services.
Tennant Creek Women's Refuge	08 8962 1940	https://tcwr.org.au/	Provides 24/7 short-term crisis accommodation, counselling and education for women and children experiencing domestic violence in the Tennant Creek area.
Top End Women's Legal Service	1800 234 441	https://ntcoss.org.au/directory/listing/top-end-womens-legal-service	Provides free, confidential and culturally appropriate legal advice to women in Darwin, Belyuen, Palmerston, Litchfield and Wagait, who have experienced domestic or family violence, sexual assault or discrimination.
Wadeye Safe House- One Tree Community Services	08 8978 1020	https://www.onetree.org.au/community-services/family-and-domestic-violence-services/	The only safe house in the Wadeye area providing 24-hour emergency accommodation and support for women and children who are experiencing domestic or family violence.
Women's Safety Services of Central Australia	Crisis Accommodation 08 8952 6075 Outreach 08 8953 7648	http://asws.org.au/womens-safety-services-of-central-australia/	Provides a range of support for women and children in the Alice Springs area experiencing domestic and family violence, including emergency accommodation, outreach support for escaping domestic violence and legal advice.
YWCA	08 8932 9155	http://www.ywcaofdarwin.com.au/pages/programs/domestic-family-violence-centre	YWCA provides support and referrals for families in the Darwin, Palmerston and rural areas who are escaping domestic violence and are in need of crisis accommodation, Centrelink services or legal support.