

SA Crisis Support Services

Last updated: 12/05/2020

HOUSING & HOMELESSNESS

Institution	Phone	Website	Description of Service
Bravery Trust	1800 272 837	https://braverytrust.org.au/	Offers financial support, financial counselling, food vouchers We engage with each applicant to learn about their unique situation and requirements, ensuring they feel respected and supported. We know that your situation is urgent, and our focus is assisting you and your family promptly. If you are in crisis, we can provide emergency financial relief for essentials such as food, rent, bills, education, clothing and transport Eligibility: Serving ADF member, ex-serving ADF member, serious illness or injury as a result of service, in financial hardship
RSL Care SA	(08) 8379 2600	RSL Care SA	Andrew Russell Veteran Living (ARVL) program, providing emergency transit accommodation for homeless veterans and ex-service persons, and those at risk of homelessness. Also provides: Residential Aged Care facilities providing care services and support for financially and socially disadvantaged people. Affordable housing accommodation Eligibility: Primary client group is veterans and ex-service community, although our services are also available to the broader SA community.
Soldier On	(08) 8100 7319 0477 775 020	Soldier On	Referral to RSL advocates and affiliated organisations capable of offering crisis accommodation and relationship counselling and support. Peer and social support for those in crisis accommodation through structured activities both social and physical. Needs assessments for employment, education and training and provision of employment support services and advocacy. Funded education and training opportunities. Volunteer opportunities. Inspirational activities at a state, national and international level. Family activities Psychological counselling Eligibility: Contemporary veterans and their family members / supporters
Returned and Services League of Australia (SA Branch) Inc.	(08) 8100 7300	RSL SA	Assistance with: Placement in housing Financial assistance for rent/bond and food Entitlement and advocacy support Referral to appropriate agencies Eligibility: Serving and ex-serving members of the ADF
Homelessness Gateway	1800 003 308	https://www.unitingcommunities.org/homelessness-emergency-community-support/homelessness-gateway-service/	Open 24/7
Youth Gateway	1800 807 364	https://www.syc.net.au/home/	Our Homelessness Services Trace-A-Place Trace-A-Place is our specialist youth homelessness service that has helped young people access crisis accommodation and wrap around supports for over 35 years. This encompasses the South Australian Youth Homelessness Gateway and the Eastern Adelaide Youth Homelessness Service. HYPA Housing HYPA Housing is our transitional housing model that successfully helps young people exit homelessness for good. Our expertise and experience in homelessness also allows us to support people across our Working, Learning and Justice programs to have safe, stable and suitable housing.
Centacare Catholic Family Svs	8628 7600	www.centacaredcpp.org.au	Advocacy with Housing via Housing SA; Internal referral to their Financial Wellbeing Program - food hampers offers via Emergency relief which is conducted 3 times a week. Influx of service access since SA border closing. Covers Families, individual (18 above), DV and Aboriginal / ATSI.
Centacare Findon Family Housing	0438 870 049	www.centacare.org.au	Housing SA manages properties; Case management offered by Centacare; Target is young families under the age of 25 years old.

(Uniting Country SA) Coober Pedy Homelessness and Support Service	1300 067 777 ; 0488 991 945 (24 Hour s line)	www.ucca.org.au	Intensive tenancy service; Outreach - where possible currently; DV Crisis Accommodation ; Homelessness Crisis Accommodation (Pending) ; Return to country DV / Homelessness ; At present service uptake is low : suggested reasoning was the uptake of stimulus package (opinion of Julia)
(Hutt Street Centre in partnership with Red Cross) Eastern Adelaide Generic Homelessness Service	8418 2500	www.huttstcentre.org.au	Day centre focuses on take away meals (breakfast and lunch), shower facilities, laundry, storage of belongings, RDNS and accessing to visiting doctors. The are proritising those who are rough sleepers.
Young Family Support Program Centacare Catholic Family Services	8215 6700	http://www.centacare.org.au/	No service for metropolitan Adelaide Support & accommodation available at: Louise Place (18 years & under) Malvern Place (25 years & under) Coolock House (25 years & under) Outreach programs
Whyalla Generic Homelessness Service Centacare (youth focus)	86453655	http://www.centacare.org.au/	Supported accommodation referrals to support services intensive tenancy support and early intervention for tenants at risk of eviction Eligibility: Mainly Centrelink payment recipients but will accept anyone in need
Yorke and Mid North Homelessness Service UnitingCare Wesley Country SA	Port Pirie 8633 8600 0428 326 540 Clare 8842 4033 0428 326 530 Kadina 8821 2566 0428 326 527	www.ucca.org.au	Needs and risk assessment Crisis intervention Information, advocacy and referral Support and counselling Supported accommodation Outreach support Early intervention for tenants at risk of eviction Aboriginal return to country service (Coober Pedy only) Eligibility: Families, single adults, youth and couples who are homeless or at risk of homelessness
Western Adelaide Homelessness Service UnitingSA	8440-2110	www.unitingsa.com.au	Information, advocacy and referral needs and risk assessment intensive tenancy support service case management – supported tenancies Eligibility: Available to all in need
Southern Country Homelessness Service & Riverland Generic Homelessness Anglican Community Care Inc	Limestone Coast: 8724 9211 Murray Bridge: 8532 6303 Riverland: 8582 2344	www.accare.org.au	Brokerage funds Crisis support Early intervention advice and information Homeless Children's Support Outreach Support Wait-list support Referral to other services Supported Accommodation options Eligibility: young people, adults, families and their children.
Riverland Homelessness Assertive Outreach Program Life Without Barriers	8580-5500	www.lwb.org.au	Support obtaining accommodation assistance obtaining emergency supplies, food packages, furniture and household wares advocacy and referral by actively searching for people and families who are currently homeless Eligibility: People experiencing homelessness
Uniting Communities Homelessness Gateway	1800003308 82025821	www.unitingcommunities.org	intake, assessment, referral access to emergency accommodation (determined by assessment and availability) referral to Specialist Homelessness Service for longer term support advocacy. Eligibility: Anyone who is homeless or at risk of becoming homeless
Baptist Care	82737100 Food Hub 81185200	https://baptistcaresa.org.au	Extremely stretched. Need increase 30% 200 volunteers reduced to 30 Food & relief - Showers, laundry and health care - Support & accommodation Eligibility: Low income pensioners, homeless
Neami National Street to Home	87149000	www.neaminational.org.au	Focuses on helping people secure long-term housing and be provided wrap-around support to remain housed Assertive outreach teams to establish relationships and pathways that make housing a real option for people with complex needs, who are living rough on the street Eligibility: Adults, 2 weeks sleeping rough within the city limits
Uniting Communities ☒	Hope's Café 8331 3529 Emergency Relief 82025846 1800615677	https://unitingcommunities.org	Healthy and affordable meals are served at the café on a 'donate what you can' basis. Food parcels and monthly free food and vegetable distribution Eligibility: Centrelink payment recipients living in Eastern Suburbs

St Vincent de Paul Society	8112 8700 Assistance Hotline 1300 729 202	https://www.vinnies.org.au/	Men's Crisis Centre Women's Crisis Centre Amelie Housing. Also provide food and friendship to people in their homes and operate soup vans. Provide finances and food vouchers
Limestone Coast Generic Homelessness Service	8723 0540	www.centacare.org.au	Supported accommodation case management outreach support early intervention for tenants at risk of eviction support to high needs customers housed in new properties
Murray Bridge Adelaide Hills Generic Homelessness Service	8532 6303	http://www.accare.org.au/	Supported accommodation case management outreach support early intervention for tenants at risk of eviction support to high needs customers housed in new properties
Outer North Generic Homelessness Service	8209 5460	https://www.anglicaresa.com.au/	Needs and risk assessment crisis intervention and case management information, advocacy and referral support and counselling in-house private rental groups.
Outer Southern Homelessness Service	8326 4688	http://www.lccare.org.au/	Case management supported accommodation intensive tenancy support early intervention housing support boarding house support.
Port Augusta Generic Homelessness Service	8641 1021	www.salvationarmy.org.au/portaugusta	Needs assessment information, referral and advocacy crisis intervention and emergency assistance supported accommodation intensive tenancy support and help resolving tenancy issues accessing and maintaining secure accommodation help with household goods and white goods long term housing through Common Ground Port Augusta
Port Lincoln Homelessness Service	8683 0733	http://www.wcycs.com.au/	Crisis, post crisis and wait list support case management support with budgeting assistance, mental health issues, drug and alcohol issues, domestic violence and overcrowding family and youth counselling shelter for young people aged between 15 and 17 years youth specific Program activities and leadership programs
Riverland Homelessness Assertive Outreach Program	8580 5500	http://www.lwb.org.au/	Support obtaining accommodation assistance obtaining emergency supplies, food packages, furniture and household wares advocacy and referral by actively searching for people and families who are currently homeless
Riverland Generic Homelessness Service	8582 2344	http://www.accare.org.au/	Supported accommodation case management outreach support early intervention for tenants at risk of eviction support to high needs customers housed in new properties
Ingle Farm Youth Accommodation Service	08 8397 9333	https://www.salvationarmy.org.au/locations/south-australia/s043a/ingle-farm-youth-accommodation-service/	Salvation Army Housing (SA, TAS, VIC and WA) and Salvos Housing (ACT, NSW and QLD) are the affordable housing providers for The Salvation Army Australia. They provide secure housing solutions that meet the needs of low-income earners and work closely with the programs and services of The Salvation Army with a view to seeing people empowered and resilient. We seek to value the person and understand their true needs and goals while giving support as they find their place in the community. Our housing services seek to gain access to, control and manage properties for crisis housing transitional/supportive housing affordable housing and social housing
Riverland CS	08 8582 3182	https://www.salvationarmy.org.au/riverland/	
Salvation Army Housing SA	08 8368 6800	https://www.salvationarmy.org.au/locations/south-australia/s071/salvation-army-housing-sa/	
Toward Independence - SAARS East	08 8227 0349	https://www.salvationarmy.org.au/locations/south-australia/s095/toward-independence-saars-east/	
FAMILY & DOMESTIC VIOLENCE SERVICES			
Institution	Phone	Website	Description of Service
Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour.

Women's Safety Services SA	1800 800 098 or 1300 782 200 (B/H)	http://womenssafetyervices.com.au/	Provides 24/7 telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.
Relationships Australia South Australia	1300 364 277 or 1800 182 325 (country callers)	http://www.rasa.org.au/services/fdv/	Delivers a wide range of services and training for men, women, children and professionals at various locations (including outreach): Central (Adelaide/Hills), West (Hindmarsh & Port Adelaide), South (Marion), North (Salisbury & Elizabeth), Country (Berri).
Yarrow Place Sexual Assault Service	1800 817 421 08 8226 8787	http://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/health+services/yarrow+place+services	Provides telephone support and counselling to anyone – women, men and young people – who has been sexually assaulted or abused and for anyone who is concerned or suspects someone they care about might have been assaulted or abused.
Legal Services Commission of South Australia	1300 366 424	http://www.lsc.sa.gov.au/	Get access to free legal information, find out how to apply for legal aid and get a lawyer to represent you.
The Law Society of South Australia	08 8229 0200	http://www.lawsocietysa.asn.au/	The Law Society of South Australia can help you locate Legal Assistance & advice in your local area.
Women's Legal Service South Australia	08 8221 5553	http://www.wlssa.org.au/	Provides legal advice and representation to women within South Australia, particularly in areas where needs are not being met.