

TAS Crisis Support Services

Last updated: 12/05/2020

HOUSING & HOMELESSNESS

Institution	Phone	Website	Description of Service
Bravery Trust	1800 272 837	https://braverytrust.org.au/	Offers financial support, financial counselling, food vouchers We engage with each applicant to learn about their unique situation and requirements, ensuring they feel respected and supported. We know that your situation is urgent, and our focus is assisting you and your family promptly. If you are in crisis, we can provide emergency financial relief for essentials such as food, rent, bills, education, clothing and transport Eligibility: Serving ADF member, ex-serving ADF member, serious illness or injury as a result of service, in financial hardship
Returned & Services League of Australia (RSL), Tasmania Branch	(03) 6242 8900	http://www.rsltas.org.au/	Welfare & commemorative services. Limited Financial & crisis assistance Assistance with DVA entitlements Transition to civilian life Health & well-being promotion Referral to appropriate agencies Eligibility: Current & ex-serving ADF members (full- or part-time) & their dependants. Ex-serving members of Allied Defence Forces & their dependants
Hobart Legacy	(03) 6234 6581	http://www.legacy.com.au/hobart/HobartLegacy	Does not typically provide services to veterans who are homeless or at risk of homelessness. Does assist families with: Locating suitable housing Pension advocacy Education assistance Emergency Special Aid (financial) Other advocacy, welfare support, transitional support and referral to other appropriate services Eligibility: The widows, widowers, partners, families, children and disabled dependants of ex-ADF members who have given their health or their lives due to their service.
BETHLEHEM HOUSE EMERGENCY ACCOMMODATION MEN	(03) 6234 4594 or 6234 7515	http://www.bethlehemhouse.org.au/	To provide quality crisis accommodation and excellent support services to homeless men and to men at risk of homelessness, in Tasmania. Located in Hobart Eligibility: Males only
HOBART WOMEN'S SHELTER MIXED/FAMILIES	(03) 6273 8455	http://www.hobartwomensshelter.org.au/	Provides crisis accommodation. Located in South Hobart Eligibility: Women & children
MCCOMBE HOUSE	(03) 6228 1099	http://www.salvationarmy.org.au/en/Find-Us/Tasm..	Can accommodate 4 domestic violence families, 4 homeless families and 4 families in the community. McCombe has 4 self contained two bedroom units in a secure complex for women and children escaping domestic violence, 4 crisis self contained two bedroom units for women and children who are homeless and 4 homes in the community. McCombe House provides supported emergency accommodation for single women and women with children escaping domestic violence and homelessness. McCombe House is a 6 – 8 week safe and secure crisis accommodation for women and children from all cultures and backgrounds. Eligibility: Homeless women & children and women & children escaping domestic violence in Hobart
Housing Connect Tasmania	1800 800 588	https://www.communities.tas.gov.au/housing/housing-connect	Housing Connect will help you if you are: Homeless or at risk of being homeless Living in unsafe housing or you cannot stay where you normally live A safety risk to yourself or others or there is a third party threat to you or your household Housing Connect can also help if you are: Having trouble paying your rent or bond Moving and having trouble paying the costs Living in a place that makes it hard for you or makes your health or mobility worse Unable to pay for your own housing
Colony 47	1800 265 669	https://colony47.com.au/	Colony 47 helps people identify their housing needs; access social and affordable housing information and support; complete social housing assessments; access specialist advisory and application support services; access private rental and bond assistance services; and access specialist homelessness support services and crisis accommodation.
AK Young Women's Emergency Accommodation	(03)6272 7715	https://catholicaretas.org.au/programs/ak-young-womens-emergency-accommodation	Emergency accommodation for young women who are homeless or at risk of homelessness. Eligibility: Women aged 13 to 20
ANNIE KENNEY YOUNG WOMEN'S REFUGE	(03) 6272 7751	https://www.legalaid.tas.gov.au/referral-list/listing/a-k-young-womens-emergency-accommodation-service	Annie Kenny provides supportive accommodation 24 hours a day 7 days a week to young people aged 13-20 years, who are experiencing homelessness or may be at risk of becoming homeless. Eligibility: 13-20 year olds
COLVILLE PLACE	1800 931 686	https://colony47.com.au/housing-solutions/	Colville Place provides short term accommodation (6-12 weeks) for young people aged 12-15 who may not have a safe place to stay. Colville Place promotes healthy relationships and supports young people to engage with education, develop living skills, emotional resilience, interpersonal skills and to reconnect with family where appropriate. Eligibility: Youth

HOBART WOMEN'S SHELTER	(03) 6273 8455	https://www.hobartws.org.au/	<p>A worker will take your details and ask questions about your current circumstances. They may suggest other services you can call if you need accommodation immediately. Otherwise, they will call you back if suitable accommodation at the shelter becomes available.</p> <p>If we can accommodate you, we will do a risk assessment and ask you to come into HWS for intake. A Support Worker will explain rent, support available and the conditions of your stay.</p> <p>Eligibility: Women & children (DV victims)</p>
JIREH HOUSE	(03) 6232 3850	https://www.jirehhouse.org.au	<p>Crisis accommodation for women & children., 24 hour service – Child care, support & counselling, referral. Offering 24 hour crisis accommodation and ongoing support for women and children who have been made homeless due to situations of domestic violence and other life crises.</p> <p>Eligibility: Women & children</p>
YOUTH, FAMILY & COMMUNITY CONNECTIONS	Burnie Ph: 6431 9230 Devonport Ph: 6424 7375	http://yfcc.com.au	Crisis Accommodation Support Service, located in Burnie & Devonport
WARRAWEE WOMEN'S SHELTER	(03) 6425 1382		Provides crisis accommodation and support for women and children escaping domestic violence, sexual assault and homelessness.
PATHWAYS TASMANIA INC.	(03) 6224 3090	http://www.pathwaystas.org.au	<p>1) Launch Youth is a Hobart-based government funded shelter for male youth (13-20yrs) who are homeless. As a medium to long term home for these young men, it is the only such shelter in Tasmania.</p> <p>2) Velocity Transformations is a partially government funded residential rehabilitation program for adult men and women from the age of 18 years old. The program assists people who suffer from drug and alcohol dependency, depression, eating disorders and other life altering conditions. The program is the only long term residential rehab in Southern Tasmania, with accommodation for up to 24 adults.</p> <p>Pathways Tasmania is a Tasmanian not-for-profit organisation and registered charity. We operate two supported accommodation facilities in the greater Hobart area.</p> <p>Eligibility: 13-24 year olds</p>
OAKLEIGH HOUSE FAMILY SHELTER	(03) 6430 4100		Emergency accommodation run by the Salvation Army, to men and women with or without accompanying children – north west area.
MAGNOLIA PLACE	(03) 6344 5322	http://www.lws.org.au	<p>Services include:</p> <p>A safe place for women and children, Secure, affordable, self-contained accommodation, A supportive environment with individual support from a highly qualified team, Assistance and referral to obtain longer term housing, Provision of essential transport, referral to appropriate agencies, Library, computer and internet available on request</p> <p>Magnolia Place is a specialist homelessness service funded by the Crown through the Communities Tasmania. They offer short term crisis accommodation for women and their children experiencing homelessness. The majority of their clients are homeless due to family violence.</p> <p>Eligibility: Women & children</p>
Orana House	(03) 6326 6133	https://www.citymission.org.au/find-a-service/crisis-accommodation/orana-house	<p>24 hour crisis accommodation service for single men over 21 years of age. They offer supportive and professional service where clients are encouraged to make their own decisions in regards to their future. This facility includes crisis and sobering up services</p> <p>Eligibility: Males aged 21 years and over</p>
KENNERLEY CHILDRENS HOME	(03) 6272 5900	https://kennerleykids.org.au/	<p>Provides respite care for children aged 0-18 years, as well as providing short term care for up to 28 days and long term care for children under Protection Orders.</p> <p>There is also a living-in program for 16-25 year olds. Located in Glenorchy</p> <p>Eligibility: Children aged 0-18 years</p>
KARINYA YOUNG WOMEN'S SERVICE	(03) 6331 0774 0407 557 410	http://www.kyws.org.au/	<p>Karinya Young Women's Service provides short term crisis accommodation in Launceston to young women aged 13 to 20 years; we are a Specialist Homelessness Service provider.</p> <p>Eligibility: Young women aged 13 to 20 years</p>
Assistance with Care & Housing for the Aged (ACHA)	03 6278 3256	https://www.salvationarmy.org.au/en/find-us/tasmani/	see below
Salvation Army Housing TAS	03 6270 0322	https://www.salvationarmy.org.au/locations/tasmania/t001/liverpool-st/	<p>Salvation Army Housing (SA, TAS, VIC and WA) and Salvos Housing (ACT, NSW and QLD) are the affordable housing providers for The Salvation Army Australia. They provide secure housing solutions that meet the needs of low-income earners and work closely with the programs and services of The Salvation Army with a view to seeing people empowered and resilient. We seek to value the person and understand their true needs and goals while giving support as they find their place in the community.</p> <p>Our housing services seek to gain access to, control and manage properties for</p> <p>crisis housing transitional/supportive housing affordable housing and social housing</p>
FAMILY & DOMESTIC VIOLENCE SERVICES			
Institution	Phone	Website	Description of Service

Men's Referral Service	1300 766 491	https://www.ntv.org.au/about-us/contact-us/	The Men's Referral Service offers anonymous and confidential telephone counselling, information and referrals to help men stop using violent and controlling behaviour.
Family Violence Response & Referral Line	1800 633 937	http://www.safeathome.tas.gov.au/services/emergency	Provides 24/7, including public holidays, information and referral service by which callers are able to access the full range of response, counselling, information and other support services provided by Safe at Home.
Family Violence Counselling and Support Service	1800 608 122	http://www.dhhs.tas.gov.au/service_information/children_and_families/family_violence_counselling_and_support_service	Offers professional and specialised services to assist children, young people and adults affected by family violence.
Sexual Assault Support Service (SASS) Southern Tasmania	1800 697 877	http://www.sass.org.au/	Provides 24/7 support, information and counselling in Southern Tasmania to males and females of all ages who been victim of recent rape or sexual assault or sexually abused at any time of their lives
Relationships Australia Tasmania	1300 364 277	http://www.tas.relationships.org.au/services	Delivers a wide range of services from 3 main office locations: Hobart, Launceston and Devonport with counselling, education and some services also available by appointment in regional locations.
Legal Aid Commission of Tasmania	1300 366 611	http://www.legalaid.tas.gov.au/	Find information and get access to free face-to-face legal advice.
The Law Society of Tasmania	03 6234 4133	http://lst.org.au/	The Law Society of Tasmania can help you locate Legal Assistance & advice in your local area.
Laurel House	03 6334 2740 - N. Tas 03 6431 9711 - NW Tas 1800 697 877 for A/H support statewide	https://laurelhouse.org.au/	Provides free counselling, 24/7 crisis support and education to adults and children who have experienced or been affected by sexual assault.